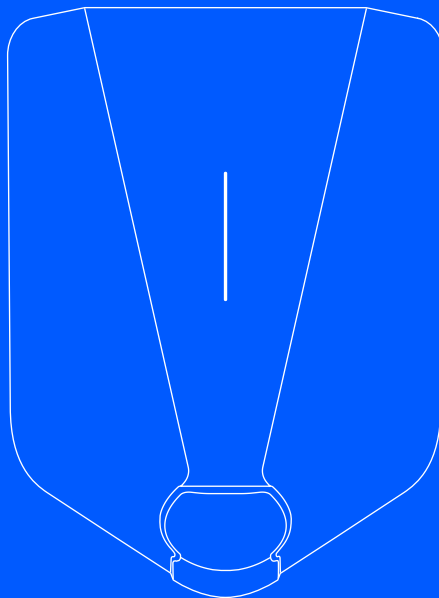


easee



User / installation guide

# Easee Home Easee Charge

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### IMPORTANT:

Read carefully before use. Keep for future reference.

# Introduction

## Intended use

This product is intended solely for charging electrically powered vehicles equipped with non-gassing batteries (e.g. lead-acid batteries).

The product shall only be used with a charging cable according to IEC 62196. The product must be firmly mounted on a wall or structure that covers the entire back side of the product and has a sufficient load-bearing capacity. It may only be operated with the approved operating parameters and under the specified environmental conditions (see page 6).

Uses other than those specified here are not permitted.

## Conventions

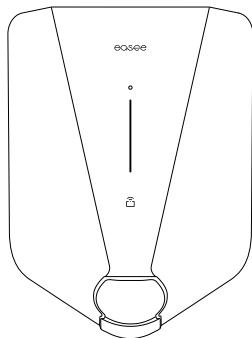


This symbol indicates that the respective instructions must only be carried out by an authorised electrician.



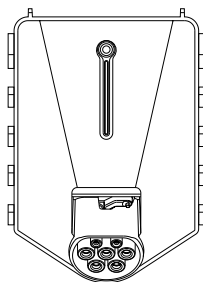
This symbol indicates an immediate danger to life and health of individuals due to the effects of electrical energy. Non-observance of these instructions will result in serious damage to health - up to and including life-threatening injuries.

# Product overview



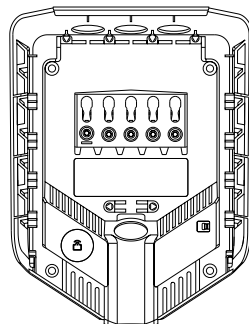
## Front cover

Protects the electronics from external influences.



## Chargeberry

Contains the electronics for charging the vehicle.



## Backplate

For attaching and connecting to the charging infrastructure.

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## Installation kit



x2



x3



x2



x5



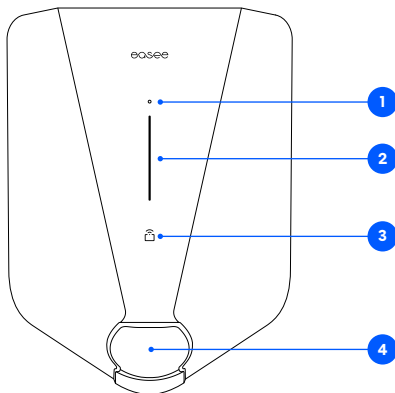
x4

## Tool



x1

# Features



- 1. Touch button:** With the touch button it is possible to override smart/ postponed charging\* in those situations where you need immediate charging. Hold your finger on the touch button for 2 seconds. The Charging Robot cancels the smart charging mode and starts charging in accordance with the settings. The colour of the light strip changes from blue to white. To reactivate smart charging, press and hold the touch button for 2 seconds again.  
\*Smart charging is enabled only by some operators.

- 2. Light strip:** The light strip communicates the status of the Charging Robot at all times. Read more about this on page 19.

- 3. RFID area:** The integrated RFID reader enables access control of the Charging Robot and identification of different users. You can use it to unlock the charger with an Easee Key. Check our knowledge base at [easee.support](https://www.easee.com/support) for more details on how to add and manage your Easee Keys.

- 4. Type 2 socket:** The Type 2 socket is completely universal and allows you to charge any type of electric vehicle using the appropriate charging cable. Furthermore, it is possible to permanently lock the charging cable, so you do not have to worry about it being stolen.

**NOTICE!** Permanent locking of the charging cable can be activated after the charger and the car have been connected.

# Technical specifications

## General

Dimensions (mm): 256 x 193 x 106 (H x W x D)  
Wall mounting (mm): c/c 160 x 125 (H x W)  
Operating temperature: -30 °C to +50 °C  
Weight: 1.5 kg  
Warranty: 3 years (warranty may be longer in some countries)

## Charging

Charging power: 1.4–22 kW  
6 A 1 phase – 32 A 3 phase (automatically adjusted in relation to available capacity)  
Up to 7.36 kW at 32 A 1 phase  
Up to 22 kW at 32 A 3 phase (TN grid)  
Connection point: Type 2 socket (IEC 62196-2)  
Number of phases: 1 or 3 (fully dynamic)  
Voltage: 3 x 400 V AC/ 230 V AC (±10 %)  
Mains frequency: 50/60 Hz  
Built-in energy meter (±2 %)  
Easee Home: Load balancing of up to 3 units per circuit  
Easee Charge: Load balancing of up to 101 units per circuit

## Sensors and indicators

Light strip with LEDs showing the status of the charger  
Touch button for manual adjustment  
Temperature sensors in all main contacts

## Connectivity

Built-in eSIM (LTE Cat M1/ 2G /GPRS)  
WiFi 2.4 GHz b/g/n connection  
Easee Link RF™  
Control charging via Easee app  
RFID/NFC reader  
OCPP 1.6 via our API

## Protection

Built-in RCD for ground fault protection (30 mA AC/ 6 mA DC)  
RCD is automatically reset by disconnecting the charging cable  
Degree of protection: IP54 (the backplate is IP22 without cover)  
Impact resistance: IK08  
Fire class: UL94  
Insulation class: II  
Overvoltage category III

## Installation

Installation network: TN, IT and TT (detected automatically)  
Installation circuit breaker: Max 40 A (Easee Home) and 80 A (Easee Charge) overload protection. The short-circuit current at the charging point (IkMax) must not exceed 10 kA. If required by the installation method, class A earth fault protection can be used for the circuit.  
Cable cross-section: up to 16 mm<sup>2</sup> (single cable)/ up to 10 mm<sup>2</sup> (parallel connection)  
Cable diameter: 8–22 mm  
Terminal tightening: 5 Nm  
Cable strip length: 12 mm

# Safety instructions

**Read the entire manual carefully before installing and operating the product. Observe the following instructions:**

## **Safety instructions for the installation**

- This product shall only be installed, repaired or serviced by an authorised electrician. All applicable local, regional and national regulations for electrical installations must be respected.
- Danger to life due to high electrical voltage. Never make any changes to components, software or connecting cables.
- The installation must not be carried out in the vicinity of explosive atmospheres or in areas where there is a risk of flowing water.
- The product must be installed on a permanent location. The connections of the Chargeberry and backplate are designed for a limited number of plugging cycles.
- The product must be installed on a wall or structure with sufficient load bearing capacity.
- The charger should always be installed on a surface that covers the entire back side area of the product.
- The terminals in the backplate are energised when the power circuit is closed and must never be in direct contact or in contact with anything other than the plug-in electronics (Chargeberry).
- The PIN code is located on the front of the Chargeberry and is required for installation. After installation, paste the PIN code on the back of the manual or in a safe place, e.g. inside of the fuse cabinet door.

## **Safety instructions for operation**

- Danger to life due to high electrical voltage. Never make any changes to components, software or connecting cables.
- Never use or touch the product if it is damaged or does not function properly.
- Always have the prescribed maintenance, installation and any repair work carried out by an authorised electrician and in accordance with local requirements.
- If a fire occurs, do not use water for extinguishing. Never clean the Charging Robot with high pressure or running water.
- Do not immerse the product in water or other liquids.
- If the light strip on the product lights up red, there is a fault. For more information, see page 19.
- Make sure that children do not play with the product.
- Never touch the contacts of the Type 2 socket and never insert foreign objects into the product.
- Never use the charging cable if it is damaged or if the connections are wet or dirty.
- Do not use extension cords or unapproved adapters in combination with the product.
- Never bend or run over the charging cable with a car or expose it to excessive heat.
- The charging cable must only be removed from the Charging Robot by pulling the plug handle as close to the Charging Robot as possible, not by pulling the cable.
- Do not place the charging cable in the path of other road users. Always position it in such a way that there is no risk of tripping.
- Even if the Charging Robot is designed to withstand normal weather conditions, we recommend protecting it from direct sunlight or exposure to extreme weather conditions. Never connect the charging cable to the Charging Robot when the cable connector is wet.
- Do not use the product near strong electromagnetic fields or in the direct vicinity of radio transmitters.

# Planning the installation



**WARNING!** This product shall only be installed, repaired or serviced by an authorised electrician. All applicable local, regional and national regulations for electrical installations must be respected. After completion, a safety certificate must always be issued by the installer.

Prior to the installation, it is important that you consider present and future charging needs, so that you can easily expand accordingly in the future.

If several Charging Robots are used on one circuit, the total current is dynamically distributed between the connected Charging Robots. The connected Charging Robots communicate via radio signal with the main unit, thus ensuring that the specified total charging current of the charging infrastructure is not exceeded. The maximum charging current is set during configuration.

## Check the following before starting the installation

- Where should the Charging Robot be installed?
- Is the connected electrical load of the house sufficient or does it need to be increased? Does a new cable have to be laid? (An external approval may be required). Should the incoming supply cable be upgraded?
- Do you intend to install additional Charging Robots in the future?
- How is the electrical circuit protected?
- Which installation method is planned to be used?

## Pay attention to the following when planning the installation

- The correct selection of the grounding/earthing system, conductors and protective measures (basic protection/ fault protection)
- The correct insulation of touchable and conductive parts
- Sufficient dimensioning of cables and lines
- The selection of the overcurrent and overvoltage protection
- The correct calculation of the short-circuit current as well as a short-circuit proof installation method

We recommend to install a RCD Type A in the fuse cabinet. The Type A RCD will then protect the installation supplying the Charging Robot(s). If a Class II installation method is used, it is up to the electrician to determine whether or not a RCD is needed. Relevant local requirements must always be followed.

**NOTICE!** A residual current device (RCD) (30 mA AC/ 6 mA DC) is already integrated in the Charging Robot. This switches off the current to the electric car if a DC residual current of 4–6 mA and/or an AC residual current of 20–30 mA occurs.

The integrated residual current protective device (RCD) has no influence on the function of other (external) protective devices. The integrated protective device can be reset by unplugging the charging cable and plugging it in again. The integrated RCD is automatically tested on every software update or power cycle.

## For an optimal result, we recommend that you do the following

- We always recommend a 3 phase installation if possible, to make it future-proof.
- If possible, use the largest approved cable cross-section (see page 6).
- Consider the installation of Easee Ready backplates if the acquisition of further Charging Robots is planned for the future.



- To avoid overloading the building's main fuse, the Easee Equalizer can be used for dynamic load balancing. The maximum current value can also be set as required during configuration.

### Special notes for Easee Home and Easee Charge

- In addition to the integrated residual current device (RCD), an overload protection is integrated in the Charging Robots.
- Several Charging Robots can also be connected in parallel, as each Charging Robot has its own protective devices.
- The Charging Robots can handle a maximum short-circuit current (I<sub>pk, max</sub>) of 10 kA. When surveying the installation, it must be checked whether further protection should be provided.
- If the charging infrastructure includes more than one Charging Robot, the backplate that is configured first becomes the master of its circuit.
- If more than 2 units are installed, the master unit should be located in the middle of the installation (if possible) for an optimal Easee Link communication.

### Technical notes for Easee Home

- The circuit with one or more Charging Robots can be fused up to 40 A as long as the maximum short-circuit current (I<sub>pk, max</sub>) of 10 kA is not exceeded.
- A maximum of 3 Charging Robots on the same circuit (fuse) is supported with Easee Home.

### Technical notes for Easee Charge

- The circuit with one or more Charging Robots can be fused up to 80 A as long as the maximum short-circuit current (I<sub>pk, max</sub>) of 10 kA is not exceeded.
- A maximum of 101 Charging Robots on the same circuit (fuse) is supported with Easee Charge.
- **Site Key:** During installation, a Site Key must be used to assign the Charging Robots to the correct location inside the Easee Cloud. A Site Key can be

obtained by creating a new charging site at **easee.cloud**.

### Your house, power grid and EV

The Charging Robot will never be the bottleneck. It automatically adapts to the power grid, the electric car and the capacity of your house. In the diagrams below you can see what charging effect you can achieve in your installation and situation. The table below is only meant as a guide.

**NOTICE!** The type of installation as well as cable cross-sections must be determined by a qualified electrician in accordance with valid local, regional and national regulations for electrical systems.

Rated circuit fuse size	Max continuous fuse load <sup>1</sup>	400 V TN <sup>2</sup>	
		1 phase (kW)	3 phase (kW)
10	8	1.4	4.2
16	13	3.0	8.9
20	16	3.7	11
25	20	4.6	13.8
32	25	5.8	17.3
40	32	7.4	22

<sup>1</sup> Protection limit based on max 80% of the fuse rating can be set in the WiFi interface.

<sup>2</sup> Example for 400 V TN, deviating values for other grid types.

# Installation instructions



**WARNING!** This product shall only be installed, repaired or serviced by an authorised electrician. All applicable local, regional and national regulations for electrical installations must be respected.



**WARNING!** Turn off the power before you begin the wiring. Use extreme caution and follow instructions carefully.

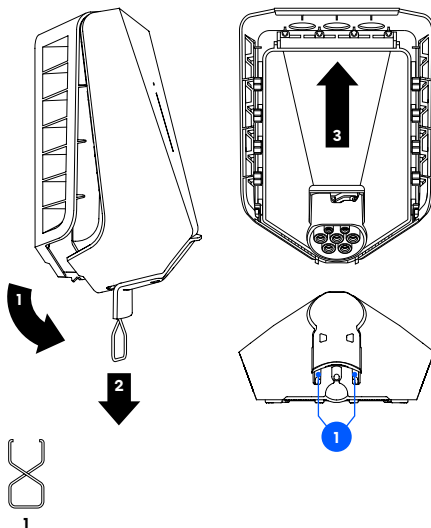


In addition to the instructions presented on the next pages, we recommend that you watch the installation videos available on our website: [easee.support](http://easee.support).

## 1 Charging Robot Opening

**WARNING!** Be sure to read the safety instructions (page 7) of this product before you start the installation.

1. Bend down the lower part of the rubber cover and insert the two ends of the supplied tool into the two openings at the bottom of the front cover.
2. Pull the tool until the front cover comes loose and remove the cover.
3. Grasp the Type 2 socket and push upwards with good force until the Chargeberry disconnects.

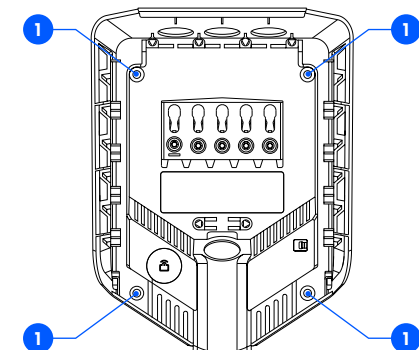


## 2 Backplate Mounting

1. Fix the backplate to a wall or structure with sufficient load-bearing capacity using the 4 screws provided in the mounting kit. Use suitable wall plugs for mounting and observe the recommended installation height (see below).
2. Turn off the power before proceeding with the installation.

**NOTICE!** If you are going to install multiple backplates, now would be a good time to mount them as well.

**IMPORTANT!** The installation wall must cover the entire back of the product.

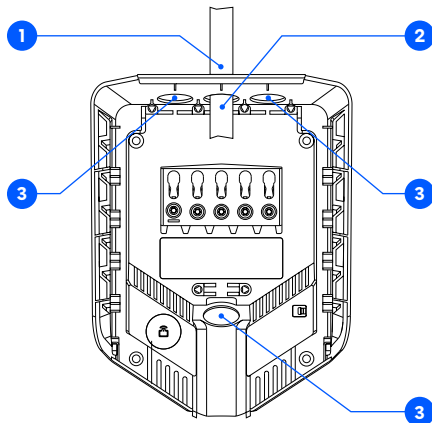


130-140 cm

Recommended installation height

## 3 Backplate Preparing

1. Shorten the sealing plug to fit the cable. The hole should be slightly smaller to ensure a good seal.
2. Insert the cable through one of the 4 cable entries and secure it to the backplate with the strain relief provided.
3. Close all cable entries that are not in use with the blind sealing plugs supplied.

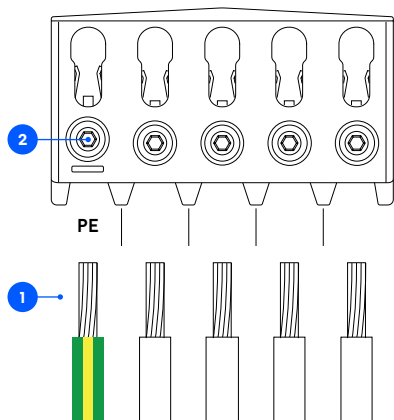


# 4 Backplate Wiring

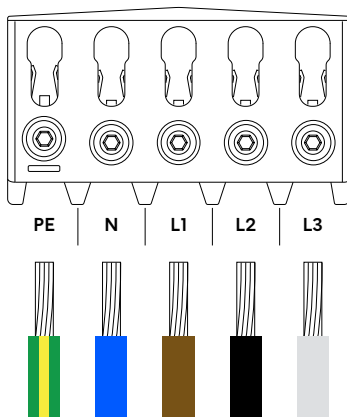
1. Strip the cable cores by 12 mm. If the cable has flexible conductors, it is recommended to use cable end sleeves on all wires. Use correct tools to press them.
2. Tighten the screws with a torque of 5 Nm.

**NOTICE!** Before attaching the Chargeberry, pull each wire to double check that they are connected properly.

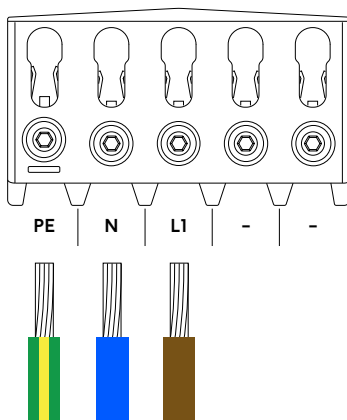
**NOTICE!** When connecting multiple backplates in parallel, each terminal serves as a coupling point for adjacent backplates. All backplates must be connected with the same phase sequence. External junction boxes or flat cables can be used if it is most convenient.



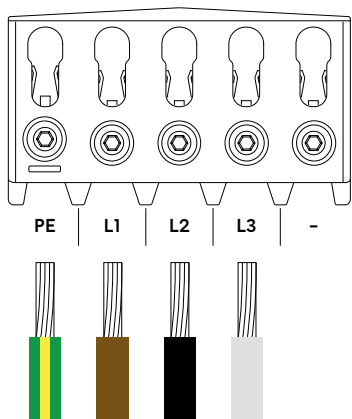
TN 3 phase



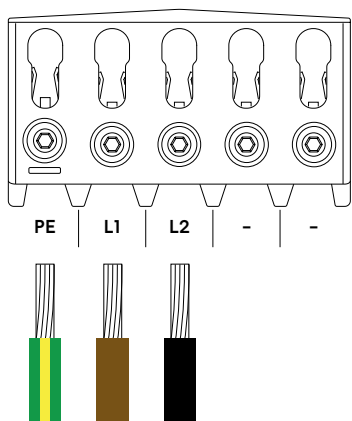
TN 1 phase



### IT/TT 3 phase



### IT/TT 1 phase



### TN network

TN is the most common grid type in Europe. It uses five conductors to provide both 230 V and 400 V. This makes it very efficient and thus the preferred grid type for charging electric vehicles.

### IT/TT network

IT and TT grid systems are mostly used in Norway and Albania, but occur in Belgium, France and Spain too. These systems have no neutral connector and use 4 conductors only. They can thus only provide 230 V.

**NOTICE!** It's recommended to follow the existing colour codes used in the installation. Depending on national standards, the colours of the cables can vary from the illustrations. The illustrations in this manual follow the IEC 60446 standard.

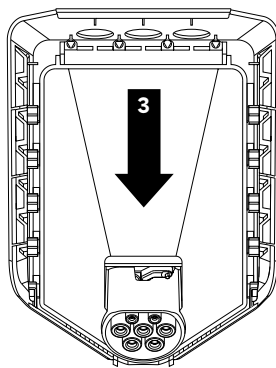
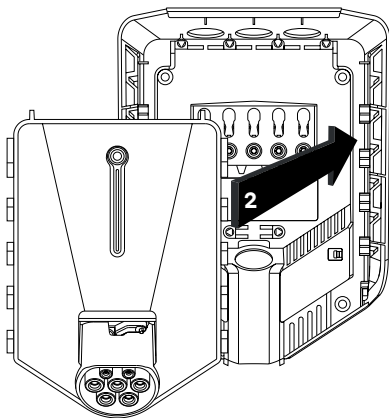
**NOTICE!** Make sure the conductors are properly connected before turning on the power for the Charging Robot(s).

# 5 Chargeberry Attaching

1. Turn on the power. The terminals of the backplates are now electrically live.
2. Position the Chargeberry to fit into the slots on the backplate located in the center of the installation.
3. When the Chargeberry is in the track, press it forcefully down until you hear a click.

**NOTICE!** If the charging circuits include more than one Charging Robot, the backplate that is configured first becomes the master unit of the charging infrastructure. To achieve the best communication flow, the centre backplate should be configured first.

**NOTICE!** You must use the same Chargeberry to program all the backplates that are connected to the same fuse/cable. Alternatively, you can program the backplates using the Easee Installer app (available soon). If more than one Charging Robot is to be installed, wait until the configuration of all backplates is complete before attaching the remaining Chargeberrys.



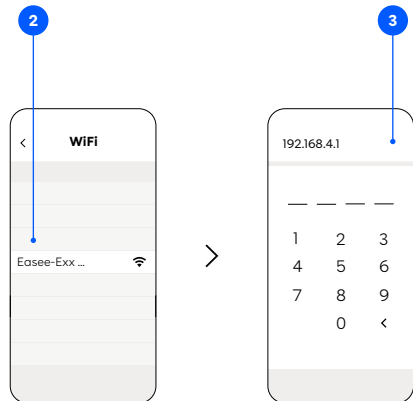
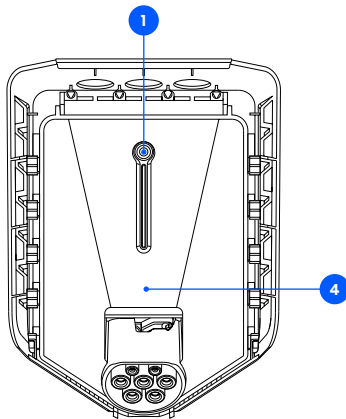
**"CLICK!"**

# 6 Chargeberry Connecting

To configure the Charging Robot, connect a smartphone to the Charging Robot's own WiFi or download the Easee Installer app (available soon).

**NOTICE!** For an Easee Charge installation, a Site Key should be created prior to the installation. It can be obtained by creating a new charging site at [easee.cloud](https://easee.cloud).

1. Activate the WiFi of the Charging Robot by holding the touch button for 5 seconds. The light strip lights up green. The charger has now started sharing its local WiFi network.
2. Select the WiFi of the Charging Robot. The name of the network starts with "Easee...". If unable to connect, try using flight mode.
3. Open the browser on your smartphone and enter **192.168.4.1** in the address bar.
4. Log in using the four-digit PIN code located on the front of the Chargeberry or on the back cover of this manual. You can also use the Easee app to retrieve the PIN code.



# 7 Chargeberry Installation details

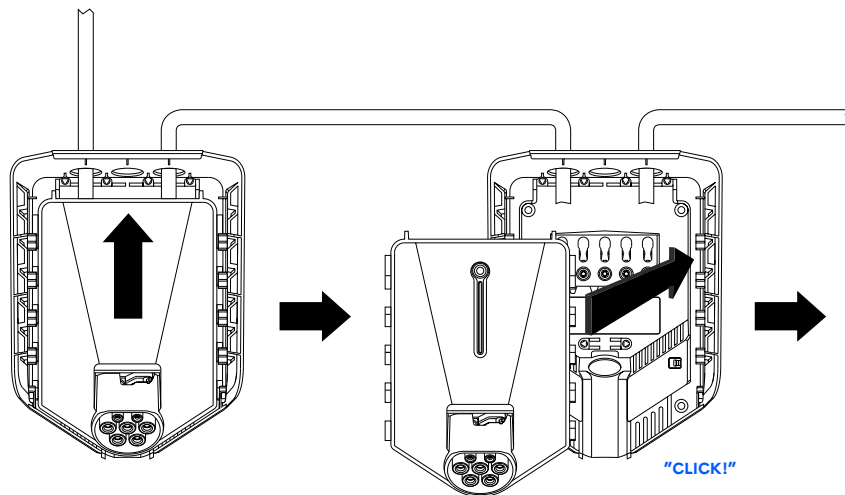
Enter the installation details and follow the on-screen instructions. Press ⓘ on the screen for more information.

**WARNING!** Maximum charging current and fuse values must always be specified by an authorised electrician.

**NOTICE!** After 15 minutes of commissioning, the values cannot be changed anymore via WiFi interface. In order to repeat this operation, turn off and on the supplying power to the charger.

**NOTICE!** If the backplate has been used before or you are unsure whether it has, please remove all data stored in the RFID chip on the backplate(s) before installation. This can be done via the Easee Installer app (available soon).

**NOTICE!** For several Charging Robots connected to the same fuse, all backplates must be programmed with the same Chargeberry in order for the load balancing to work.



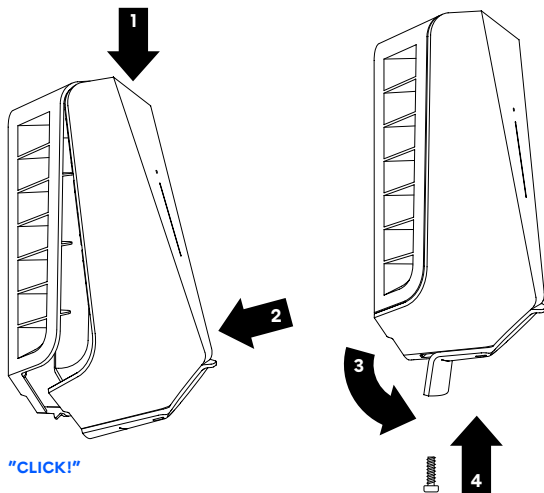
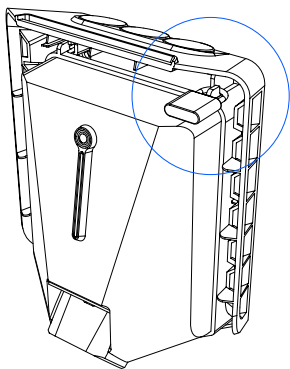


# 8 Front cover Closing

Before closing the front cover, you can lock the Chargeberry with a padlock (see recommended padlock size on page 21). Locking the electronics adds an extra level of security. (Optional)

1. Hang the front cover at the top of the backplate and let it fall into place.
2. Press the bottom of the front cover until you hear a click.
3. Bend the lower part of the rubber cover down.
4. Screw in the locking screw at the bottom of the charger to secure the front cover.
5. Close the rubber cover. If the cable is inserted from the bottom, you can cut a corresponding hole in the rubber cover to ensure a neat installation.

**Your Charging Robot is now ready for use!**



4

# How do I charge?

**WARNING!** Observe the safety instructions on page 7 before using the product.

Make sure that the following requirements are met before using the Charging Robot:

- The authorised electrician have set up the electrical connection properly
  - The charger is properly configured (see page 15)
  - The software is up to date (see page 19)
  - If you have set up access control, unlock it by using a registered RFID tag or disable it from the Easee App or the local WiFi interface
1. Check the charging cable and connector for damage and impurities such as foreign objects and water ingress before charging.
  2. Connect the charging cable to the Charging Robot and your electric car. The charging process starts and adapts automatically to the electric car and the available energy at any time according to the configuration.

If the car does not start charging, check that charging is activated in your car and that the connectors are properly plugged in. If charging still does not start, check what might be the cause on page 19.

# Apps and interfaces

## WiFi interface

The WiFi interface is intended for local operation of the charger. It is not depended on an internet connection, but it needs a smartphone to be accessed.

You can connect to the WiFi interface by following the instructions on page 15 of this manual.

## Easee app

The Easee app is intended for everyday use of your Easee products. It can be used anywhere in the world through the Easee Cloud.

The Easee app can be downloaded from the application store of your iOS or Android mobile device.



## Easee Portal

The Easee Portal is a tool intended for administration of one or several Easee sites.

The Portal is mainly intended for site owners, installers, administrators, service providers and people who need to manage several products and sites from one interface.

Go to [easee.support](#) for more information on our interfaces.

# Charging Robot interface

Light description	Status
White - constant light, only at the bottom 2 LEDs - master unit / 1 LED - secondary units	Standby
White - constant light	Car connected
White - pulsating light	Charging in progress
Blue - constant light	Smart charging enabled (car connected)
Blue - pulsating light	Smart charging in progress
At startup, the LEDs turn on one by one. When the charger is updating, one or more LEDs will flash green while this is in progress.	Updating software (updating can take up to 30 minutes) <b>NOTICE!</b> The car must be disconnected before a software update can be completed.
White - flashing light	Waiting for authentication by an RFID tag. Hold the RFID tag against the RFID area of the Charging Robot in order to authenticate and initiate the charging.
White - fast flashing light	RFID-tag received (awaiting key verification)
Red - constant light	General error. Unplug the charging cable and replug it to the Charging Robot. If the red light persists, check the Easee app or our knowledge base <sup>3</sup> for further information.
Red - constant light, with warning sounds	Wires are connected incorrectly. Consult an authorised electrician.
Red - pulsating light	The Charging Robot has measured an abnormal temperature and has entered in safe mode. Please go to our knowledge base <sup>3</sup> for further information.
White - flashing light, only at the bottom	The Charging Robot is searching for its master unit. Please check the status of the master unit. For further information, please check our knowledge base <sup>3</sup> .
Yellow - flashing light, only at the bottom	The Charging Robot is waiting to be configured. Follow the installation process described on page 15.

<sup>3</sup> Easee public knowledge base can be found at [easee.support](https://www.easee.com/support).

# Maintenance

## General maintenance

If the product is installed in public spaces and is accessible to everyone, observe local and national requirements (e.g. Norway NEK400 part 6.1) in addition to the procedures below.

- Ensure that the charger does not have any signs of mechanical damage.
- Visually inspect the Type 2 socket for wear and tear at regular intervals according to local regulations. If the pins are discoloured or damaged, please contact your authorised electrician.

## Cleaning

The charger does not require cleaning to operate properly. Nevertheless, if the product needs to be cleaned for cosmetic reasons, this is possible.

- Use a damp cloth and an all-purpose household cleaner. Avoid using strong chemicals that contain oil or alcohol, as this may discolour the plastic.
- Do not use running water or high pressure water jets.

## Insulation testing (authorised electrician only)



When carrying out periodic insulation testing of a charging circuit, it is recommended that you remove the Chargeberry from its backplate before measuring between all phases joined together towards earth. Testing the circuit insulation with the Chargeberry installed in the backplate may damage the electronics or impact the reading negatively.

# Practical details

## Warranty

The device is free from material defects and is in accordance with laws and regulations for consumer protection in the country where the product is purchased or where the consumer lives. All correctly installed Easee hardware is covered by our 3 years limited warranty. If your charger needs to be repaired within this warranty period, please contact your Easee supplier. Further information can be found at **[easee.support](#)**.

## Safety

The product shall be installed according to local regulations for low voltage electrical installations. The product is designed and tested according to the EN 61851 standards for electric vehicle conductive charging system. It includes a built-in RCD able to safely break the circuit in the event of a 30 mA AC or 6 mA DC fault in accordance with IEC 61008 and IEC 62955.

## Standards

Hereby, Easee AS declares that this product, Easee EV Charging Robot E01-CB, is in compliance with the Low Voltage Directive 2014/35/EU, Radio Equipment Directive 2014/53/EU, EMC Directive 2014/30/EU and RoHS Directive 2011/65/EU.

The full text of the EU Declaration of Conformity is available at the following internet address: **[easee.support](#)**.

## Max transmitted power

**Radio:** 100 mW at 863–870 MHz. **WiFi:** 50 mW at 2.4–2.472 GHz. **GSM:** 2 W at 880–915 MHz, 1 W at 1710–1785 MHz, 200 mW at 703–748 MHz, 832–862 MHz, 880–915 MHz, 1710–1785 MHz and 1920–1980 MHz.

## Product life cycle

**Transportation:** The charger should always be transported within its original packaging. No other items should be stored on top of the box other than Easee chargers. Should the box be dropped or otherwise impacted, a visual inspection should be done in order to verify potential damage.

**Storage:** The electronics are hermetically sealed and will not get damaged if stored in humid areas. However, in order to preserve the packaging and its contents, we recommend storage in a tempered, dry and well-ventilated area. Relative humidity should not exceed 80% and no corrosive gas should be present. Storage or transportation environment should never exceed the limits provided in the technical specifications of the charger (see page 6).

**Dismounting:** Perform a factory reset of the device before powering it down. This is done via the charger's local WiFi interface. Dismounting shall only be performed by an authorised electrician. The power supply to the charger must be isolated before dismounting starts. Use the installation guide and follow the steps in reverse in order to dismount the Charging Robot in the correct order.



**Disposal:** This electronic equipment must not be disposed of in household waste. For the return of old devices, free collection and acceptance points may be available in your vicinity. Observe local regulations for correct and environmentally friendly disposal. If the old electronic equipment contains personal data, you are responsible for deleting it yourself before returning it.

## Padlock dimensions

Max total lock height: 56 mm. Shackle height (outer dimension): 19–20 mm. Shackle thickness: 3.2–4 mm.

## Data protection

When the product connects to the Internet, personal data is sent to Easee AS. You will receive more information about data protection during the configuration of your Charging Robot.

## Repair

If your charger needs to be repaired, please contact your Easee supplier.

## Returns and complaints

Contact your distributor or Easee Customer Support regarding the return and complaint of your product.

## Customer support

Download the latest manuals, find answers to frequently asked questions and useful documents and videos for your product at [easee.support](https://www.easee.com/support).

## Contact details

Easee AS  
Grønseveien 19  
4313 Sandnes, Norway  
Org. nr: 920 292 046

You can find additional contact details for your country at [easee.com](https://www.easee.com).

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Illustrations of the product and user interface are  
exemplary and may differ from the actual appearance.

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